



- 1.** Payment of the deposit implies the acceptance of hotel's policy and reservation conditions agreed on via the website, e-mail or over the telephone. The reservation deposit is non-refundable in case of cancellation.
- 2.** Guests of the hotel are required to pay tourist tax in the amount of 2 PLN per person per night.
- 3.** Children aged 4 and under stay for free when sharing the room with parents, using the existing bedding. Hotel does not provide baby travel cots nor additional accessories for children.
- 4.** The final payment for the entire stay is to be made on the day of the arrival.
- 5.** Check-in time begins at 2 p.m. on the day of the arrival and check-out time finishes at 10 a.m. on the day of the departure.
- 6.** Quiet hours are between 10 p.m. and 7 a.m.
- 7.** Smoking is forbidden within hotel premises.
- 8.** Hotel maintains no-pets policy on its premises.
- 9.** Hotel is not responsible for the loss of any personal items left in the rooms/units premises.
- 10.** According to fire safety regulation and general safety the use of coil heaters, microwaves, heaters, gas devices, electrical appliances that are not provided, is forbidden. Not applicable to mobile and PC chargers and other RTV power supplies and computers.
- 11.** Bringing third parties to the facility is forbidden.
- 12.** Guests are fully responsible for any damage done in the room or in the facility on the guest's fault. The payment should be made during the check-in on the departure day and is equal to the amount of the damage done.
- 13.** The keys should be left to the owner on the day of departure.
- 14.** When losing the key, the guest is obliged to pay the amount of 50 PLN.
- 15.** We ask politely to leave ski equipment, sleds etc. in the dedicated area. It is forbidden to use ski boots inside the facility.
- 16.** The carpark is located on the premises. The hotel is not liable for any vehicles or any personal items left inside the vehicles.
- 17.** Personal data of the guests is stored only with us and is not processed neither disclosed outside.

Thank you for reading the terms and its acceptance. We hope you have a pleasant stay.